



Commercial  
Vehicles

# The Caddy Van





An expert in every field.

# The Caddy Van.

## LOW FUEL CONSUMPTION



From just 5.3L/100km\* for Diesel TDI250 and 6.0L/100km\* for Petrol TSI220.

## ADVANCED ENGINES

with BlueMotion Technology as standard.



## GENEROUS PAYLOAD

across the range.  
Up to 840kg\* in the Maxi Van.



## ADVANCED INFOTAINMENT

solutions with touch screen audio and App-Connect\* available.

## FUNCTIONALITY AND FLEXIBILITY.

Barn doors or lifting tailgate, wide sliding door(s) and two or five seat versions with removable rear seats.



## DRIVER ASSISTANCE SYSTEMS

From standard Multi-Collision Brake (MCB), Driver Fatigue Detection\* and Front Assist with City Emergency Braking\* systems Rear Park Distance Control and to optional Adaptive Cruise Control\* and Lane Keep Assist\*.



For many years

## MARKET LEADER

in the compact van market.



## LONG LOAD COMPARTMENT

Up to 2,249mm in the Caddy Maxi Van.



## CLEVERLY THOUGHT OUT STORAGE SYSTEM.

An abundance of storage areas and drink holders throughout the interior.



\*Fuel consumption figures according to ADR 81/02 derived from laboratory testing. Factors including but not limited to driving style, road and traffic conditions, environmental influences, vehicle condition and accessories fitted, will in practice in the real world lead to figures which generally differ from those advertised. Advertised figures are meant for comparison amongst vehicles only. \*Safety technologies are not a substitute for the driver's responsibility of the vehicle. ~Payload is defined as the Gross Vehicle Mass (GVM) minus the Unladen Weight. Payload is the maximum combined weight of occupants, cargo, added structures and tow ball down weight (when towing). GVM must not be exceeded. \*App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately).

Caddy Van shown with optional alloy wheels and second sliding door.

## Standard for all Caddy Van variants.

### Interior

- Height-adjustable driver's seat with lumbar support
- Leather-wrapped steering wheel, height and reach adjustable
- Cleverly thought out storage system including roof shelf
- Storage compartments under front seats
- Illuminated glove compartment, with lockable lid
- Rubber flooring in the driver's compartment
- "Austin" cloth seat upholstery
- LED interior lights in both cabin and load area

### Function

- Stop/start system
- Bluetooth® phone and audio streaming compatibility
- "Composition Colour" radio with USB/AUX/SD input
- Steering wheel audio controls
- Cruise Control with speed limiter
- Electronic immobiliser
- Central locking with remote control
- Power windows and exterior mirrors
- Manually controlled air conditioning
- 12V socket in load area and centre console
- Rear Park Distance Control

### Safety

- Forward Collision with City Emergency Braking\*
- Driver Fatigue Detection\*
- Hill-Start Assist
- Multi-Collision Brake (MCB)
- Electronic Stabilisation Programme (ESP)
- Traction Control System (TCS)
- Anti-Lock Braking System and Brake Assist
- Driver and front passenger, front and side/head airbags
- Driver and front passenger seat belt warning
- Servotronic speed-dependent power-assisted steering
- Six lashing eyes (eight for Caddy Maxi Van)

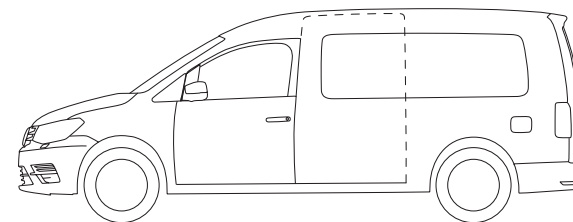
### Exterior

- Halogen headlights
- Daytime Running Lights (DRL)
- Sliding door, left, 701mm wide
- Rear barn doors
- Protective side strips
- 15-inch steel wheel (Diesel) / 16-inch steel wheel (Petrol)
- Full sized steel spare wheel

## Additional standard equipment on the Caddy Maxi Van.

### Exterior

- Sliding door, right, 701mm wide
- 470mm longer in comparison to Caddy Van



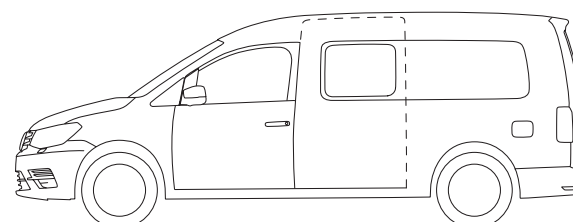
## Additional standard equipment on the Caddy Maxi Crewvan.

### Exterior

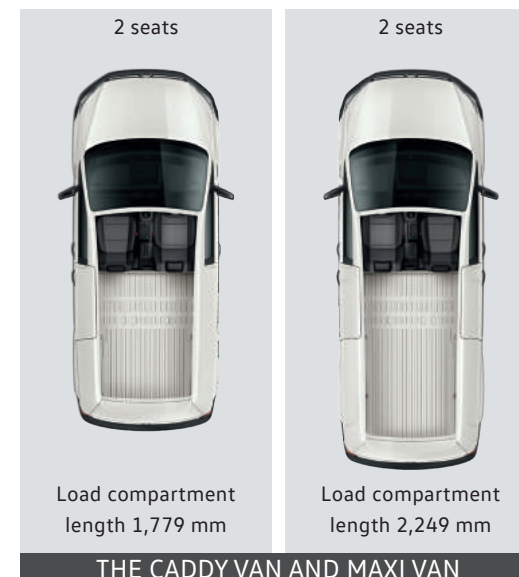
- Slide-opening windows in left and right sliding doors

### Interior

- 3-seater bench seat in second row, folding, double-folding and removable
- Front passenger seat height adjustment
- Rubber flooring in rear
- 16-inch steel wheel (all models)







Overseas models shown.

## Quick and easy loading. From all sides. The wide sliding door and tail end solutions.

Hop in, hop out. Load, unload. The doors of a commercial vehicle are opened and closed repeatedly over the course of a day and are heavily strained in the process. That is why the Caddy is built with hinges, rails and handles that are equal to the most demanding conditions. The low loading sill height and numerous door variants are also a testament to this.

Big, yet compact: The load compartment of the Caddy Van triumphs with its impressive volume and range of loading

options. Even with the short wheelbase, it offers a load capacity of 3.2 m<sup>3</sup>, which expands to 4.2 m<sup>3</sup> for the Caddy Maxi Van. The level load compartment is accessible through the standard barn doors, or the windowless roof-height sliding door on the front passenger side. Caddy Maxi Van also has a sliding door on the driver's side. Additional sliding doors, a lifting tailgate, and window packages are available as optional extras.





01



02



03



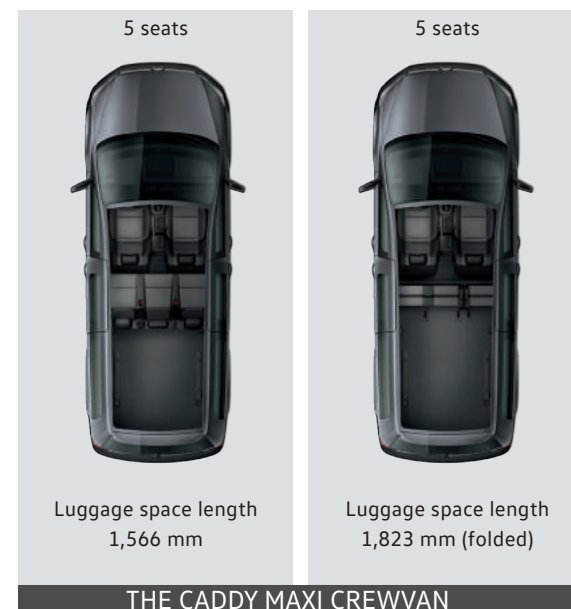
04



05

## The Caddy Maxi Crewvan. Up to five seats with maximum flexibility.

Every customer order is different. That is why the Caddy Maxi Crewvan is so flexible. In just a few minutes it can be transformed from a comfortable 5-seater with 1,650L load compartment into a fully-fledged delivery van with 4,130L capacity.



**01** All Caddy Vans come standard with rear wing doors and heated rear windows. These are asymmetrically split and can be locked independently.

**02** The optional lifting tailgate has a spoiler and is compatible with the optional Rear View Camera (RVC)\* package.

**03** **Lashing eyes.** The optional load compartment has six fold-down lashing eyes that are securely mounted to the vehicle floor. The Caddy Maxi Van boasts eight lashing eyes.

**04** **Closed cab partition.** The optional robust partition separates the cab from the load compartment, and provides a high level of passive protection. It is firmly bolted to the vehicle body. Not available for Caddy Maxi Crewvan.

**05** **Rubber floor.** The protective layer made from easy-cleaning plastic is precisely tailored to the contours of the ribbed floor surface. The rubber material also has good insulating and sound dampening properties. A smooth rubber floor is standard for the Caddy Maxi Crewvan and an option for Caddy Van and Caddy Maxi Van.

**Appearance package (not illustrated).** This package features body coloured front and rear bumpers, door mirrors, door handles and sliding door cover(s). For Caddy Van and Caddy Maxi Van only. Crewvan is available with body coloured bumpers only.





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## Interior.

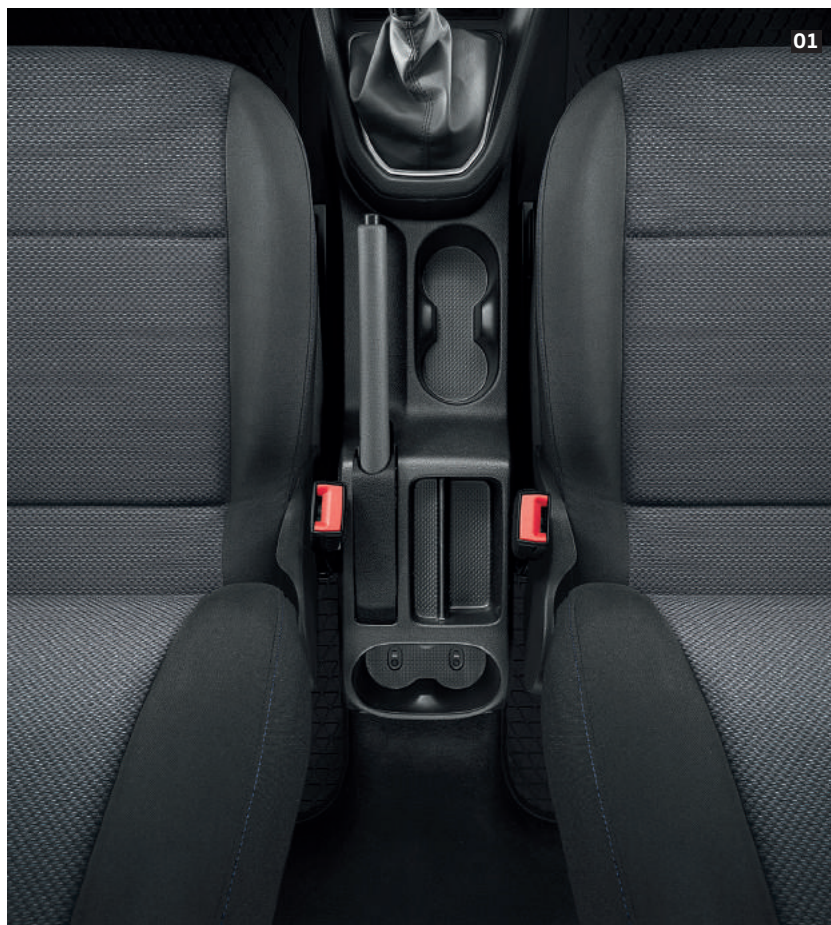
Be perfectly organised. For a busy schedule.  
The cleverly thought out storage system

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In your job, every move has to be exactly right. The Caddy Van offers you the support you need, with a storage system made up of several storage compartments and surfaces of varying sizes. Take, for instance, the roof shelf, which extends across the full width of the vehicle, and opens directly above the driver and front passenger seats. Invisible from outside, it offers sufficient space for work gloves, a lunchbox, or a notebook computer. The storage pockets in the doors can hold a 1-litre bottle each, while the centre console is equipped with four cup holders.

The Caddy Van has been thoroughly enhanced – outside and inside. The high-quality finish on the cockpit impresses with its clearly arranged instrument cluster, and easy-grip steering wheel with sporty flat bottom. This can be adjusted to individual preferences, and promotes a natural seating position. Ergonomically designed seats and ample head and leg room, as well as improved interior acoustics contribute to greater overall driving comfort.





**01 Seats.** The driver's seat features height and lumbar adjustment for all-day comfort. Caddy Maxi Crewvan also has height adjustment for the front passenger seat. All Caddy Van have storage under the front seats.



**02 Air conditioning.** The semi-automatic air conditioning has an infinite adjustment, so that a pleasant interior temperature can be ensured at all times.



**03 Electric windows.** The flip switches are comfortably located within easy reach in the armrest on the door interiors, and have a comfort switch with roll-back function.



**04 Interior comfort package.** This optional upgrade package features height and lumbar adjustment for the front passenger seat, vanity mirrors for both sun visors, a 12V socket on the dashboard and a 'Light & Sight' package.



**05 Light & Sight package.** Sensors dim the rear view mirror when the lights of the vehicle behind are too bright, and regulate the intervals of the windscreen wipers during rain. The automatic driving light control switches the headlights on automatically when it starts to get dark. The package also features the manual "coming home" and "leaving home" functions. Available in the optional Interior Comfort Package or Driver Assistance Package.

**Lockable glove compartment** (not illustrated). Documents and valuable items can be kept safe behind the lockable lid, so that they cannot be seen from outside the vehicle. The compartment is equipped with a light.

## Take the office with you. Wherever you go. Better connectivity with advanced infotainment systems.

Today, a vehicle is expected to deliver more than it did even just a few years ago. It should still transport materials economically, carry workers from A to B safely, and serve as a comfortable space to take a break. At the same time, it is increasingly being used as an office on wheels. That is why the Caddy is equipped with a range of intelligently designed connectivity options. They allow you to take on new jobs even while on the road, and also assist you in finding the quickest route to your next customer. Your smartphone and tablet can also be connected to the infotainment system if necessary. The optionally available App-Connect<sup>^</sup> system mirrors selected apps on the touch screen of the radio or navigation system, and allows for safe and ergonomic operation of your smartphone's functions.



Overseas model shown.

App-Connect featuring Apple CarPlay<sup>®</sup>

<sup>^</sup>App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately).



**01 "Composition Colour" radio system.** The system consists of a 12.7 cm (5 inch) TFT colour display with touch screen function, an MP3- and WMA-compatible CD drive, two loudspeakers, an SD card slot, an AUX-IN interface, USB input and a dual tuner with Phase Diversity for optimal radio reception.

**02 "Composition Media" radio system.** This optional system consists of a 16.5 cm (6.33 inch) TFT colour display, a touch screen with proximity sensor, an MP3- and WMA-compatible CD drive, four loudspeakers, a dual tuner with Phase Diversity for optimal radio reception, an SD-card slot, an AUX-IN interface, and a USB port. App-Connect<sup>^</sup> is fitted on all vehicles with this system.

**03 "Discover Media" satellite navigation system.** In addition to the functions of "Composition Media", there is a second integrated SD card slot which is compatible with the SD-card with the map data. Optionally available.

**04 App-Connect<sup>^</sup>.** Fitted with "Composition Media" and "Discover Media" systems, App-Connect lets you integrate your smartphone via a USB port. Compatible with Apple CarPlay<sup>®</sup>, Android Auto<sup>™</sup> and Mirror Link<sup>®</sup>. "Discover Media" satellite navigation system displayed.



**05 Leather-covered multi-function steering wheel.**

It gives you a good grip and is extremely user-friendly. The radio or navigation system, a mobile phone or the cruise control can be controlled using the buttons.

**Mobile phone interface.** The Bluetooth® interface enables you to make phone calls safely and conveniently during the journey. It can be controlled via the multi-function display or the touch screen display of the radio system.

**Multi-function display.** It shows current information such as the time, remaining range, outside temperature, and average consumption. In conjunction with the optional navigation system, it also shows directional arrows for convenient navigation.

**Digital radio reception (DAB+, not illustrated).** The Digital Audio Broadcasting System allows users to have improved reception quality, more choices of stations, song and artist information, news and weather updates and more. Only available in conjunction with optional Composition Media Radio or Discover Media navigation system.



Safe on the road. Even in critical situations.

## The safety systems.

To ensure that every drive ends as stress-free as it begins, the Caddy Van is equipped with various safety systems, which are activated in critical situations as a preventative measure. Part of the onboard standard equipment is the Multi-Collision Braking System. Moments after an accident, the vehicle begins a phased braking action down to 10 km/h in order to prevent secondary collisions. Should an impact nonetheless result, driver, front passenger, and for the first time as standard, side/head airbags provide optimal protection to occupants.



**Front Driver and Passenger Airbags.** Driver, front passenger and front side/head airbags offer occupants the best possible protection in the event of head-on and side impacts.



**Driver Fatigue Detection.** Uses visual and acoustic warning signals to recommend that the driver takes a break as soon as it registers driving behaviour that indicates tiredness.



**Anti-Lock Braking System (ABS).** Prevents wheel lock and, thus, maintains manoeuvrability.



**Brake Assist System.** Registers the speed at which the brake pedal is pressed. During a reflexive or emergency braking action, it ensures that full brake pressure is built up more quickly.



**Electronic Stabilisation Programme (ESP).** It prevents under or over steering via targeted braking of individual wheels.



**Traction Control System (TCS).** Prevents wheelspin.



**Electronic Differential Lock (EDL).** Distributes the engine torque to the tyres without slippage.



**Hill Start Assist.** Prevents the vehicle from rolling back on inclines and makes handling easier when "starting off" on uphill slopes.



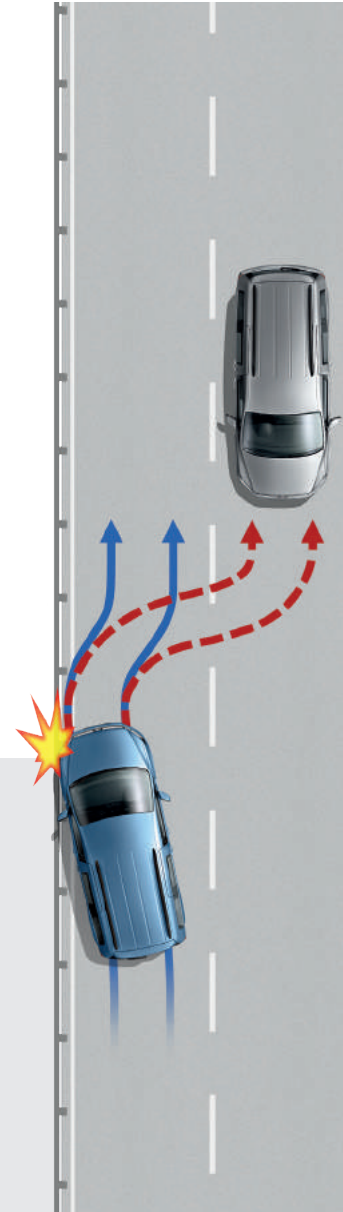
**Daytime Running Lights.** Switch on automatically when the ignition is activated and lower the risk of an accident in daylight.



**Cruise Control incl. speed limiter.** As of a speed of 30 km/h, it maintains the desired speed depending on uphill and downhill inclines or limits the top speed to a value selected by the driver.



**Seat Belt Warning.** If their seat belts are not fastened, the seat belt warning reminds the driver and, for the first time, the front passenger to fasten their belts with a visual warning when the engine has started, and an acoustic warning after setting off.



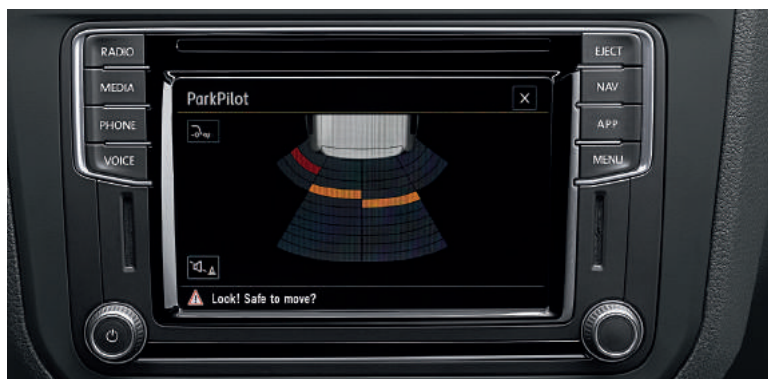
**Multi-Collision Braking System.** Triggers braking after a collision, with the aim of preventing secondary collisions.

The Multi-Collision Braking System activates when two independent sensors detect an accident. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time.



# The driver assistance systems.

The Caddy Van can be fitted with a range of innovative driver assistance systems\* on request. These constantly analyse driving behaviour, so as to be able to intervene to assist the driver if necessary. Therefore, you and your passengers have even greater comfort on the road.

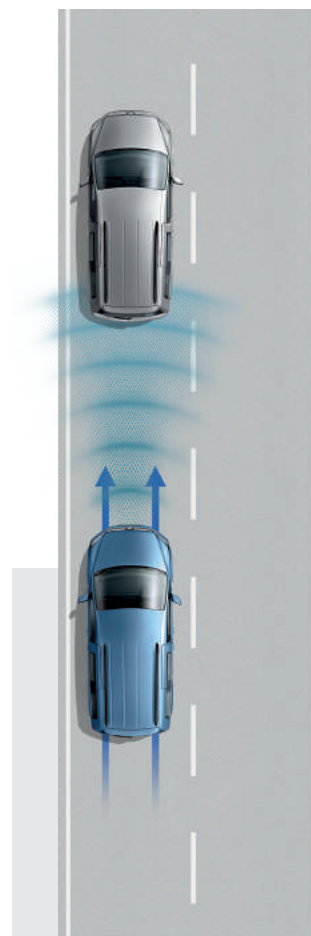


**Rear Park Distance Control.** Emits audible warnings when obstacles are detected behind the vehicle when parking, and also provides a visual display of the vehicle's distance from the obstacles E.g. distance from obstacles (Discover Media shown).



**Rear View Camera (RVC).** Simplifies parking by showing a limited view of the area behind the vehicle on the display of the radio or navigation system. Additional static guidelines facilitate the parking process. The optional reversing camera is only available in combination with the tailgate (Discover Media shown).

Safety technologies are not a substitute for the driver's responsibility of the vehicle.

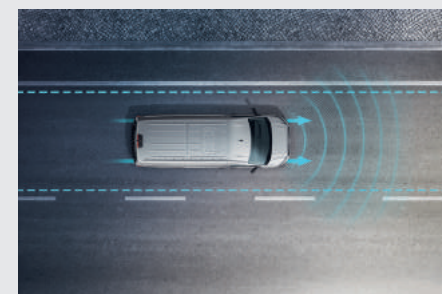


**"Front Assist" with City Emergency Braking.** Uses a radar system to detect situations where the distance to the vehicle in front is critical, and reduces the vehicle's stopping distance. In dangerous situations, the system alerts the driver by means of visual and acoustic signals, and with a warning jolt of the brakes. Standard across the range.

**Adaptive Cruise Control (ACC).** Automatically adapts the vehicle's speed to that of the vehicle driving in front and maintains the distance set by the driver. At the same time, it remains within the set speed. With the optional Driver Assistance Package only.



**Fog lights with integrated static cornering light.** Ensures optimal visibility in poor weather conditions. The headlight nearest to the corner illuminates the roadside when turning. With the optional Driver Assistance Package 1 only.



**Lane Keep Assist.** Countersteers if a lane is left unintentionally while alerting the driver at the same time by using a warning tone and information in the multifunction display. With the optional Driver Assistance Package 2.

Consumes less. Performs better.

## Advanced petrol and diesel engines with smooth power delivery and impressive fuel savings.

The 1.4L TSI220 petrol engine delivers 92kW of power or 220Nm of torque; the 2.0L TDI250 diesel engine delivers 75kW of power or 250Nm of torque. Equipped with BlueMotion Technology as standard, they are designed to meet the toughest emission standards while achieving exceptional fuel efficiency.

All engines have accurate injection processes under high pressure, considerable tractive power even at low revs, resulting in low running and maintenance costs over the entire life cycle. Both engines can be combined with the dual clutch DSG gearbox.



### Intelligent savings with BlueMotion Technology.

Significant reduction in fuel consumption thanks to numerous innovations.



Volkswagen Commercial Vehicles with BlueMotion Technology as standard are in line with the "Think Blue" concept: to develop fuel-efficient vehicles that place less burden on the environment over their entire lifetime – from material production up to end-of-life recycling. This is achieved through BlueMotion Technology measures, which noticeably lower fuel consumption and sustainably reduce CO<sub>2</sub> emissions.

**Start/stop system.** The system helps you to drive economically, and switches off the engine when in neutral. This can reduce fuel consumption especially in urban traffic or stop-and-go situations.

**Regenerative braking (recuperation).** Frictional energy is stored during braking, and converted into electrical energy by a generator. This is then stored in the car battery and available for electricity consumption and acceleration.





Caddy Van overseas model shown.



# Technical Specification

|   |   |                |   |                       |
|---|---|----------------|---|-----------------------|
| <b>Engine</b>                             | <b>1.4 litre TSI BlueMotion Technology</b>  |                | <b>2.0 litre TDI BlueMotion Technology</b>                                |                       |
| Type                                      | 4 cylinder inline turbocharged direct injection petrol with engine Start/Stop system^ |                | 4 cylinder Common Rail/exhaust-gas turbocharger with Stop/Start system^   |                       |
| Max power, kW @ rpm                       | 92 @ 4,800  |                | 75 @ 2,900 – 4,000  |                       |
| Max torque, Nm @ rpm                      | 220 @ 1,500-3,500   |                | 250 @ 1,300 – 2,800   |                       |
| Cubic capacity, litres/cc                 | 1,395   |                | 1,968   |                       |
| Bore/stroke, mm                           | 74.5 x 80   |                | 81.0 x 95.5   |                       |
| Compression ratio                         | 10.5 : 1  |                | 16.2:1  |                       |
| Fuel type (recommended)                   | Premium unleaded 95 RON minimum   |                | Diesel, min. 51 CZ in accordance with DIN 590                             |                       |
| <b>Transmission</b>                       | 6 speed manual  |                | 7 Speed Direct Shift Gearbox (DSG) with sport mode and Tiptronic function |                       |
| Driven wheels                             | Front Wheel Drive   |                | 6 Speed Dual Clutch Gearbox (DSG) with sport mode and Tiptronic function  |                       |
| <b>Fuel consumption**</b>                 |   |                | Front Wheel Drive   |                       |
| Combined / Urban / Extra Urban, L/100km   | 6.2 / 7.6 / 5.3   |                | 5.3 / 6.0 / 4.9   |                       |
| Fuel tank capacity, L                     | 55  |                | 55  |                       |
| <b>Weights</b>                            | <b>SWB Van</b>  | <b>SWB Van</b> | <b>Maxi Van</b>   | <b>Maxi Van</b>       |
|   | TSI220 DSG  | TDI250 DSG     | TSI220 Manual   | TSI220 DSG            |
| Gross Vehicle Weight (GVM), kg            | 2,095   | 2,141          | 2,227   | 2,255                 |
| Unladen Mass <sup>1</sup> , kg            | 1,322   | 1,401          | 1,385   | 1,415                 |
| Payload <sup>2</sup> maximum, kg          | 773   | 740            | 842   | 840                   |
| Front / Rear axle load limit, kg          | 1,050 / 1,230   | 1,100 / 1,230  | 1,050 / 1,300   | 1,050 / 1,300         |
| Roof Load (kg)                            | 100   | 100            | 100   | 100                   |
| <b>Towing Capacity, kg</b>                |   |                |   |                       |
| Braked <sup>‡</sup>                       | 1,300   | 1,400          | 1,300   | 1,300                 |
| Unbraked                                  | 630   | 700            | 630   | 630                   |
| Towbar Load Limit, kg                     | 100   | 100            | 100   | 100                   |
| <b>Dimensions</b>                         | <b>SWB Van</b>  |                | <b>Maxi Van</b>   | <b>Maxi Crewvan</b>   |
| Seating capacity                          | 2   |                | 2   | 5 (2 + 3)             |
| Cargo Volume (L) – behind 1st row         | 3,200   |                | 4,200   | 4,130                 |
| Cargo Volume (L) – 2nd row folded forward | —   |                | —   | 3,950                 |
| Cargo Volume (L) – behind 2nd row         | —   |                | —   | 1,650                 |
| Sliding Door Width / Height (mm)          | 701 (w) / 1,097 (h)   |                | 701 (w) / 1,092 (h)   | 701 (w) / 1,084 (h)   |
| Tailgate Width / Height (mm)              | 1,183 (w) / 1,134 (h)   |                | 1,183 (w) / 1,134 (h)   | 1,183 (w) / 1,134 (h) |
| Load Sill Height (mm)                     | 577   |                | 588   | 581                   |
| Turning Circle (m)                        | 11.1  |                | 12.2  | 12.2                  |

Full vehicle specifications are available at [www.volkswagen.com.au](http://www.volkswagen.com.au)

<sup>^</sup>The Start/Stop system is designed to reduce fuel consumption and CO<sub>2</sub> emissions. It achieves this by automatically switching off the engine while the vehicle is stationary and then starting it again automatically when the driver wants to drive off. There are certain operating conditions where the Start/Stop system is deactivated (e.g. during engine warm-up), please refer to the owner's manual for full operating information.

<sup>\*\*</sup>Fuel consumption figures according to ADR 81/02 derived from laboratory testing. Factors including but not limited to driving style, road and traffic conditions, environmental influences, vehicle condition and accessories fitted, will in practice in the real world lead to figures which generally differ from those advertised. Advertised figures are meant for comparison amongst vehicles only.

<sup>1</sup> The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only.

<sup>2</sup> Payload figures determined by subtracting 'Unladen Weight' from total 'Gross Vehicle Mass' (GVM). A vehicle's final payload, given the different configurations, can only be determined by weighing the individual vehicle and comparing to the known GVM. Figures quoted are for base model vehicles only.

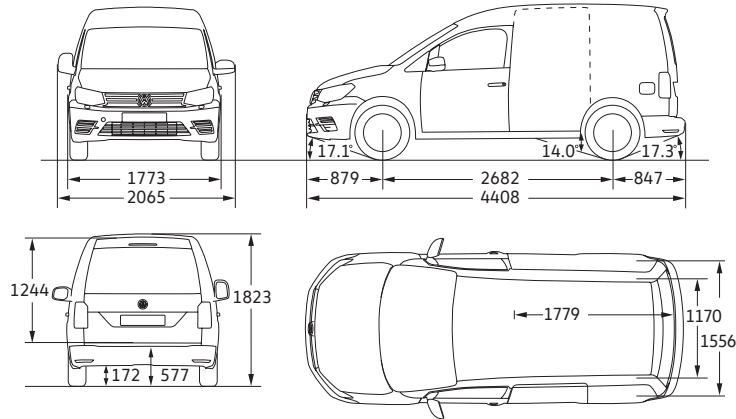
<sup>‡</sup> Please note, Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.



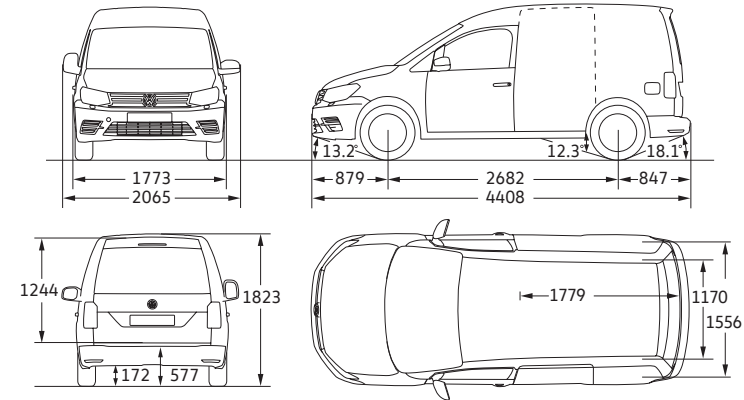
# Dimensions

All dimensions shown in mm.

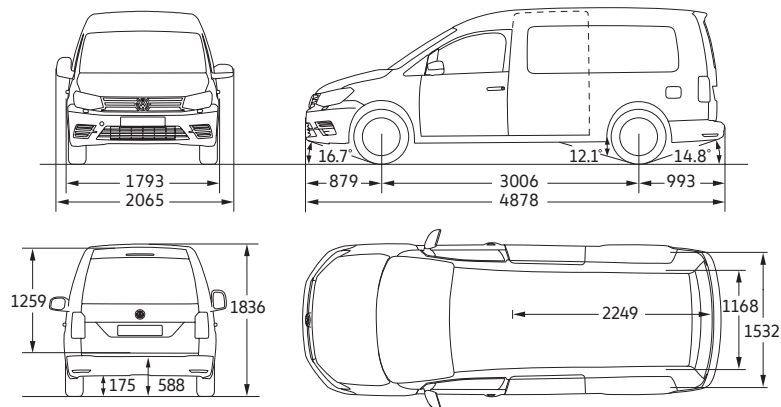
## Caddy SWB Van - Petrol (TSI)



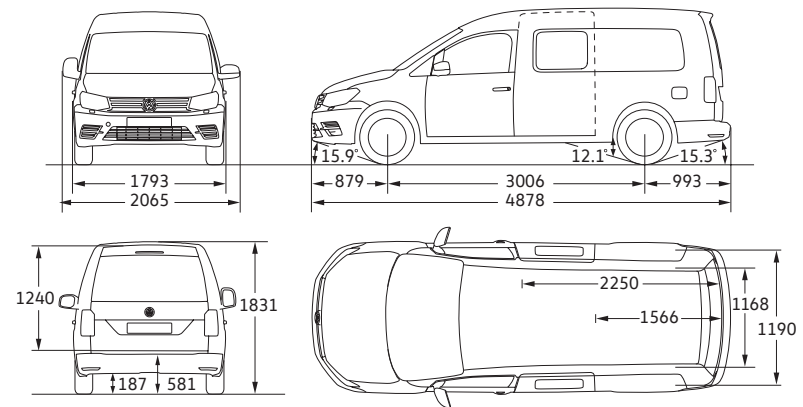
## Caddy SWB Van – Diesel (TDI)



## Caddy Maxi Van



## Caddy Maxi Crewvan



# Wheels



**15" alloy wheel – CALOUNDRA.**  
Optional for Caddy Van and  
Maxi Van TDI Diesel



**16" alloy wheel – BENDIGO.**  
Optional for Caddy Van and  
Maxi Van

## Volkswagen Accessories.

The Caddy is a highly versatile compact van that leaves nothing to be desired. If you would like to have a few extras, Volkswagen Accessories offers interesting additional equipment options. These have been developed in cooperation with our Development and Design department, provide top quality, and are only available at your Volkswagen dealer. So everything fits nicely together.

**01** Cargo barrier.

**02** Commercial roof bars.

**03** Towbar\*.

**04** Mudflaps.

**05** Roof bars.

**06** Rubber floor mats.

**07** Slimline weathershields.



Please note that the above accessories may have an effect on fuel efficiency. Overseas models are shown for illustrative purposes only. For a full range of genuine accessories please refer to the model specific accessories tab at [www.volkswagen.com.au](http://www.volkswagen.com.au)

\*Towbar is only available for Caddy Van and Caddy Maxi Van; it is not available for Caddy Maxi Crewvan.



## Solid paint finishes



**Candy White** | Solid paint finish | B4B4



**Pure Grey** | Solid paint finish | J2J2



**Cherry Red** | Solid paint finish | 4B4B



**Luminous Orange** | Solid paint finish | E3E3

## Metallic and Pearlescent finishes



**Reflex Silver** | Metallic paint finish | 8E8E



**Mojave Beige** | Metallic paint finish | 1B1B



**Indium Grey** | Metallic paint finish | X3X3



**Chestnut Brown** | Metallic paint finish | H4H4



**Deep Black Pearl** | Metallic paint finish | 2T2T



**Acapulco Blue** | Metallic paint finish | 2W2W



**Starlight Blue** | Metallic paint finish | 3S3S



**Bamboo Garden Green** | Metallic paint finish | 3T3T

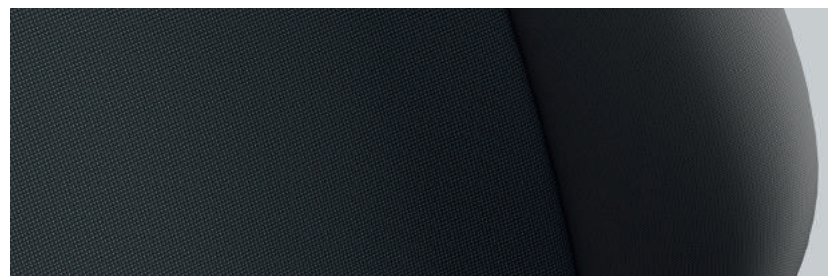


**Sandstorm Yellow** | Metallic Paint | 9U9U

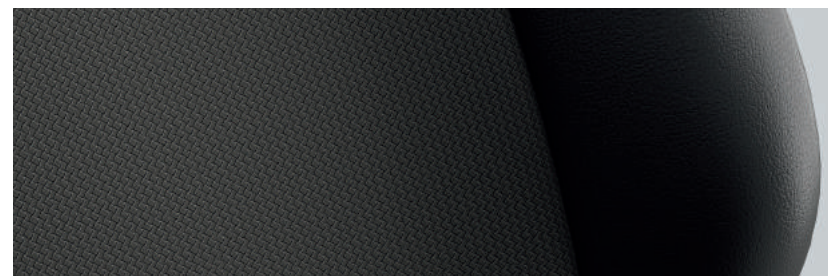


**Fortana Red** | Metallic paint finish | I9I9

## Seat upholstery



**Austin** | Cloth seat upholstery | Titanium Black



**Mesh** | Leatherette seat upholstery\* | Titanium Black | Optionally available

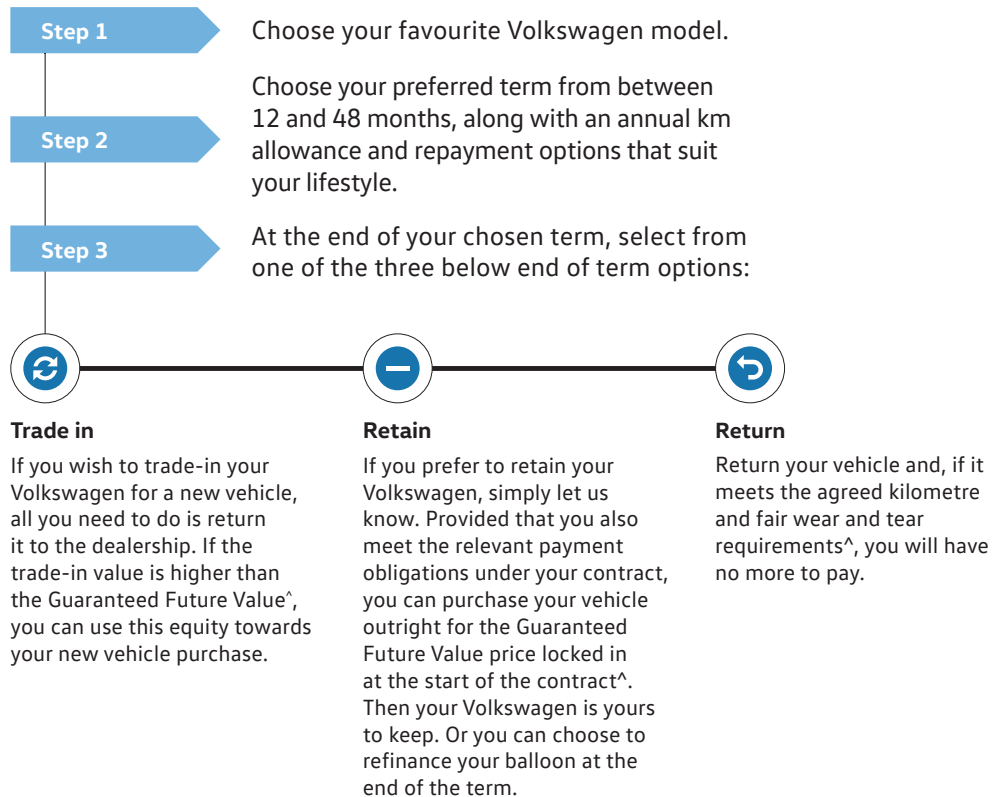
Please note that Metallic and Pearl Effect paint are optional at extra cost. The print process does not allow for exact reproduction of the exterior or the upholstery colours. Please contact your Volkswagen Dealer for further information on colours and upholstery combinations.  
\*Leatherette consists wholly of artificial leather.

# Volkswagen Choice: Protecting your investment

We're out to prove that there still are some guarantees in life. We've developed Volkswagen Choice<sup>^</sup> - a flexible finance solution that provides you with the assurance of knowing exactly what the minimum value of your vehicle will be down the track. With Volkswagen Choice<sup>^</sup>, you can enjoy your car without worrying about what the future will bring, providing peace of mind.

**Volkswagen Choice**

Guaranteed Future Value



To find out more,  
go to <https://www.volkswagen.com.au/en/financial-services/guaranteed-future-value.html>

<sup>^</sup>The Volkswagen Choice Program consists of an option to return the vehicle to Volkswagen Financial Services (VFS)\*\* at the end of the term and require VFS\*\* to purchase the vehicle at an agreed price known as the Guaranteed Future Value or GFV as determined by VFS\*\* and set out in your contract. At the end of the term, you can elect to: (1) trade-in the vehicle; (2) exercise the option to return the vehicle; or (3) retain the vehicle by paying the GFV, which is a lump sum owed to VFS\*\* at the end of the loan term after all monthly repayments have been made. Available on new and demonstrator Volkswagen vehicles for selected models only. Verify with dealership eligible vehicles for the program. The GFV will be reduced, and you will be liable for any loan contract deficit, if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition. Standard fees/charges and further conditions apply, available from VFS\*\*. Only available to approved applicants of VFS\*\* at participating Volkswagen dealers. Fleet, government, rental buyers, hire car and chauffeur companies excluded.

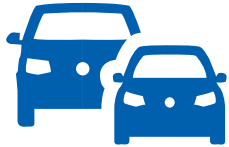
\*\*VFS is a trading name of Volkswagen Financial Services Australia Pty Limited ABN 20 097 071 460, Australian Credit Licence Number 389344.



# General Information

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## Owning a Volkswagen



### 3 Years 24-Hour Roadside Assistance

As a valued customer, you can be assured that wherever you travel within Australia, you will have access to roadside assistance, 24 hours a day, 365 days a year. This is complimentary for the duration of the vehicle's original Volkswagen warranty period. You will receive help in the event of a breakdown or accident and, if required, your vehicle will be mobilised or transported to an authorised Volkswagen Dealer. As a Volkswagen owner you will also have access to the additional benefits of accommodation and car rental if your vehicle cannot be mobilised within 24 hours, when you are over 100km away from home.

### Volkswagen New Vehicle Warranty

Every new Volkswagen vehicle is covered by a three year unlimited kilometre manufacturer's warranty, which includes Volkswagen Assist (24-hour roadside assistance). It is also covered by a 3 year paintwork and 12-year anticorrosion perforation warranty. Conditions and exclusions apply, please consult your local Volkswagen Dealer or visit [www.volkswagen.com.au/warranty](http://www.volkswagen.com.au/warranty). Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under Australian Consumer Law and do not limit or replace them.



### Volkswagen Genuine Parts®

Volkswagen Genuine Parts® are designed for your vehicle and approved by Volkswagen, with particular regard to safety. The workmanship, dimensional accuracy and materials used in these parts comply with factory specifications. To ensure safety and reliability, Volkswagen recommends the use of Volkswagen Genuine Parts®. All Volkswagen Genuine Parts® come with a 2 year unlimited kilometre warranty. Warranty for accessories fitted on the vehicle at time of delivery is 3 years unlimited kilometres warranty. Conditions and exclusions apply, see [www.volkswagen.com.au/warranty](http://www.volkswagen.com.au/warranty) for details. Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under Australian Consumer Law and do not limit or replace them.

### Volkswagen Financial Services

Choosing a new car is a very personal thing, and we think car finance should be just as personal. We are here to help you create an individually tailored mobility solution that's perfect for your budget, your lifestyle and your new vehicle. When you choose an exceptional vehicle, it makes sense to choose an exceptional finance product to match. That's why we've designed our finance options specifically for Volkswagen drivers, offering excellent flexibility, reliability and service for the discerning motorist. And because your finance package is individually tailored with the features you need, it's both practical and affordable. Speak to your local participating authorised Volkswagen Dealer today to put together a solution that best suits your lifestyle.



### Volkswagen Assured Service Pricing

Volkswagen Assured Servicing provides clear and transparent service pricing for your Volkswagen's first 5 scheduled services 5 standard scheduled services of your vehicle which are scheduled to occur at every 20,000 km/12 month interval (whichever occurs first) at an authorised Volkswagen Dealer. On or before 31 December each year, Volkswagen will publish the maximum price for a specified Schedule Service that will be applicable from, and remain fixed for, the following calendar year only. Exclusions and conditions apply. To find out the cost of your Volkswagen's next standard scheduled service visit the Service Pricing Guide at [www.volkswagen.com.au](http://www.volkswagen.com.au).

# The Caddy Van

Volkswagen Group Australia Pty Ltd  
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Your Volkswagen dealer.