



## Experienced Spare Parts Interpreter

Daimler Trucks Sunshine Coast has over 25 years truck sales, servicing and parts experience. They are an authorised parts and service dealer for truck, bus, van, ute and commercial vehicle repairs for Freightliner, Mercedes-Benz and FUSO. They offer parts and servicing expertise for all other makes and models of commercial vehicles in their professional, on-site, state of art workshop.

### Looking for a permanent and stable role with a HV Spare Parts Industry Leader?

- An Interesting role in HV Parts Sales
- Industry leader offering competitive rewards
- Team-Work; Work-life balance
- Sunshine Coast Location

We have an exciting opportunity for an experienced Spare Parts Interpreter to work with a small, but busy team.

Based on the Sunshine Coast the candidate will be able to deliver exceptional customer service with the application of their technical knowledge and experience in HV Spare Parts.

### The Role

As an experienced Spare Parts Interpreter, you understand the importance of delivering great service and quality parts on time, every time.

Reporting to the Parts Manager, the key responsibility of this role will include:

- Managing customer inquiries by responding efficiently to counter, phone and internet inquiries
- Preparation of quotes, purchase orders and timely completion of other related documentation
- Assisting other team members in the day to day transactions.
- Assisting in delivery and maintenance of the warehouse as required.

### The Candidate

As our Spare Parts Interpreter you will have a solid background in commercial vehicle parts sales, have good communication skills, good customer service skills and a proven track record in automotive or commercial parts sales.

In addition, an ideal candidate must have:

- A minimum of 5 years' experience in Spare Parts sales
- Experience in Truck and Trailer parts will be highly regarded
- A strong mechanical aptitude and can-do attitude
- Intermediate IT skills
- Pro-active, Self-motivated and able to function well under pressure

## DAIMLER TRUCKS SUNSHINE COAST

RIGHT PARTS RIGHT SERVICE RIGHT TRUCK



Mercedes-Benz



## DAIMLER TRUCK PARTS



Mercedes-Benz



- Reliable, strong team player, customer focused and innovative in problem solving

### What Daimler Trucks Sunshine Coast offer

- On the job, as well as in-house Daimler Trucks Sunshine Coast training
- A competitive base salary and monthly incentive program
- Super guarantee
- Permanent employment on the beautiful Sunshine Coast
- Career progression for the right candidate
- Training and development opportunities
- Opportunity to work within one of Australia's largest automotive groups

### Additional info

We are offering an attractive remuneration package including:

Base Salary + Monthly Incentives + super

**If you have the necessary skills and experience and feel you would be a great fit to our team, please apply now with resume and short covering letter.**

[careers@dtsunshinecoast.com.au](mailto:careers@dtsunshinecoast.com.au)

Closing date

6 May 2019

We will only be contacting successful candidates



# Trainee Parts Interpreter

Daimler Trucks Sunshine Coast has over 25 years truck sales, servicing and parts experience. They are an authorised parts and service dealer for truck, bus, van, ute and commercial vehicle repairs for Freightliner, Mercedes-Benz and FUSO. They offer parts and servicing expertise for all other makes and models of commercial vehicles in their professional, on-site, state of art workshop.

## The Opportunity

Daimler Trucks Sunshine Coast are seeking a Trainee Parts Interpreter to join their experienced team of parts professionals. The position is based at their award-winning dealership in Forest Glen, just off the Bruce Highway, Sunshine Coast. They are looking for a confident, reliable, customer focused young professional to join their award-winning parts team.

## The Candidate

- Ability to understand and act on direction given to you by their experienced Parts team
- A strong team player with effective communication and independent problem-solving skills
- Confident communicator with the ability to build robust relationships with customers
- Motivated individual with the ability to function well under pressure
- Proactive, self-starter with a strong focus on customer relationships
- Motivated and hard working with a professional attitude
- The ability to work alone and unsupervised
- Proficient IT skills

## The Role

- Store room maintenance including (but not limited to) managing bin locations, ensuring parts are placed in correct areas and accurately matching part numbers
- Empty store room bins
- Cut up and dispose of cardboard
- Sweep out store room daily or as required
- Receiving and receipting goods
- Delivering goods locally
- Report directly to the Parts Manager

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Mercedes-Benz



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### About you

- An understanding of the commercial vehicles industry would be ideal
- Parts store experience desirable
- Hold a current driver's license
- Forklift license (favourable)
- Commitment to the Cricks group 'drive away happy' company vision

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